



Warranty Disclaimer

AST Microwave warrants all Switches and waveguide products to be free of defects in materials and workmanship for a period of three (3) years from the date of shipping.

If the unit(s) should malfunction, it must be returned to the factory for evaluation. Upon examination by AST, if the unit is found to be defective it will be repaired or replaced at no charge. AST's WARRANTY does not apply to defects resulting from any action of the purchaser, including but not limited to mishandling, improper interfacing, operation outside of design limits, improper repair, or unauthorized modification. This **WARRANTY** is **VOID** if the unit shows evidence of having been tampered with or shows evidence of being damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of AST's control. Components which wear are not warranted, including but not limited to contact points & fuses.

AST is pleased to offer suggestions on the use of its switches. However, AST neither assumes responsibility for any omissions or errors nor assumes liability for any damages that result from the use of its products in accordance with information provided by AST, either verbal or written. AST warrants only that the parts manufactured by it will be as specified and free of defects.

AST MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESSED OR IMPLIED, EXCEPT THAT OF TITLE, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.

LIMITATION OF LIABILITY

The remedies of purchaser set forth herein are exclusive and the total liability of AST with respect to any order, whether based on contract, warranty, negligence, indemnification, strict liability or otherwise, shall not exceed the purchase price of the component upon which liability is based. In no event shall AST be liable for consequential, incidental or special damages.

Return Requests/Inquiries

Direct all warranty and repair requests/inquiries to the AST Customer Service Department. BEFORE RETURNING ANY PRODUCT(S) TO AST, PURCHASER MUST OBTAIN AN RETURN MATERIALS AUTHORIZATION (RMA) NUMBER FROM AST'S CUSTOMER SERVICE DEPARTMENT (IN ORDER TO AVOID PROCESSING DELAYS). The assigned RMA number should then be marked on the outside of the return package and on any correspondence.

The purchaser is responsible for shipping charges, freight, insurance and proper packaging to prevent breakage in transit.

FOR **WARRANTY** RETURNS, please have the following information available BEFORE contacting AST

1. P.O. number under which the product was PURCHASED,
2. Model and serial number of the product under warranty,
3. Repair instructions and/or specific problems relative to the product.

FOR **NON-WARRANTY** REPAIRS, consult AST for current repair charges. Have the following information available BEFORE contacting AST:

1. P.O. number to cover the COST of the repair,
2. Model and serial number of product and
3. Repair instructions and/or specific problems relative to the product.

Advanced Replacement

AST can provide advanced replacements on any switch still within the first 3 months of date of shipment. All advanced replacements will be invoiced in full. Customer has 30 days to return faulty switch to AST. Invoice will be credited once original switch is received. Replacement switch will adopt the warranty from the previous switch that was returned.

Repair Warranty

All switches repaired by AST and that have an expired warranty, will have a new warranty of ninety (90) days from the date of shipment. **REPAIR WARRANTY** is **VOID** if the unit shows evidence of having been tampered with or shows evidence of being damaged as a result of excessive corrosion; or current, heat, moisture or vibration; improper specification; misapplication; misuse or other operating conditions outside of AST's control and specifications.

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